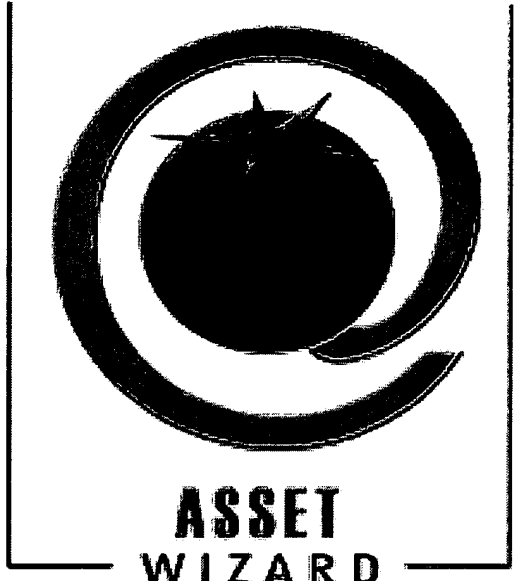


Appendix A



Consolidated Report

Consolidated IT Report

Computers by department

Department	C mputers	%
ACCELA	1	6%
AUTOMATOS	1	6%
COMDEX	1	6%
COMPAQ	4	22%
DEMO	3	17%
FISH&RICHARDSON	2	11%
NATIONAL ACCOUNTS	1	6%
OPTIGLOBE - SANDRO	1	6%
PAULO ALMEIDA	1	6%
R&D	2	11%
THEBANKANDTRUST	1	6%

CPU

CPU Typ	Number of computers	%
Pentium II or Pentium II Xeon (Deschutes)	1	6%
AMD-K6(tm) 3D processor	1	6%
Celeron (Mendocino)	1	6%
Pentium III (Coppermine)	8	44%
Mobile Pentium II	2	11%
Pentium III Xeon (Coppermine)	1	6%
Celeron (Coppermine)	4	22%

Operating System

OS	Number of computers	%
WINDOWS 2000	15	83%
WINDOWS 98	2	11%
WINDOWS ME	1	6%

Memory

Memory	Number of computers	%
0-64	3	17%
64-128	4	22%
128-256	9	50%
256-512	1	6%
above 512	1	6%

Installed software

Software	Installations
Automatos Desktop Agent (Corporate Edition)	18
WebFldrs	14
Adobe Acrobat 4.0	10
WinZip	8
Adobe Acrobat 5.0	8
ICQ	7
LiveUpdate	6
Windows Media Player 7.1	6
Intel(R) PRO Ethernet Adapter and Software	6
Automatos Server Agent 3.1.2	5
NetMeeting 3.01	5
Windows 2000 Service Pack 2	5
PowerArchiver	5

Installed software

Software	Installations
PowerArchiver	5
Mjuice Components	4
RealPlayer Basic	4
Winamp (remove only)	4
Windows 2000 Hotfix (Pre-SP3) [See Q300972 for more information]	4
Windows 2000 Hotfix (Pre-SP1) [See Q253934 for more information]	4
Compaq Management Agents	4
Norton AntiVirus Corporate Edition	4
Microsoft Office 2000 SR-1 Standard	4
Add-ons	3
Block Diagrams	3
Block Diagrams Help	3
Block Diagrams Samples	3
Borders and Backgrounds	3
Borders and Backgrounds Help	3
Callouts and Connectors	3
Callouts and Connectors Help	3
CAD Drawing Display	3
CAD Drawing Display Samples	3
Clip Art and Symbols	3
Clip Art and Symbols Help	3
Custom Properties Editor	3
Database Wizard	3
Database Wizard Samples	3
Developing Visio Solutions	3
Developing Visio Solutions Help	3
Flowcharts	3
Flowcharts Help	3
Flowcharts Samples	3
Forms and Charts	3
Forms and Charts Help	3
Forms and Charts Samples	3
Graphics Filters	3
Help for Visio 2000 (HTML Help)	3
Maps	3
Maps Help	3
Maps Samples	3
Microsoft ActiveSync 3.1	3
Microsoft Office Integration	3
Microsoft Visio 2000	3
Microsoft Visual Studio Service Pack 3	3
Network Diagrams	3
Network Diagrams Help	3

Installed software

S ftwar	Installations
Network Diagrams Help	3
Network Diagrams Samples	3
Office Layout	3
Office Layout Help	3
Office Layout Samples	3
Organization Charts	3
Organization Charts Help	3
Organization Charts Samples	3
Page Layout Wizard	3
Program Files	3
Program Files Help	3
Project Schedules	3
Project Schedules Help	3
Project Schedules Samples	3
Property Reporting Wizard	3
QuickTime	3
Release Notes	3
Sample Drawings	3
Save as HTML	3
Solutions	3
VBA	3
Visio	3
Visio Core Files	3
DoS attack generating large number of zero length entries on the reassembly queue - KB article Q259728	3
Microsoft Internet Explorer 5.5 SP1	3
Windows 2000 Hotfix (Pre-SP2) [See Q280838 for more information]	3
Compaq ARMS Server Agent	3
Microsoft Office 2000 Premium	3
Microsoft Office 2000 SR-1 Premium	3
Palm Desktop	3
Advanced Network Diagramming	2
Advanced Network Diagramming Help	2
Advanced Network Diagramming Samples	2
Automatos Server Agent	2
Citrix ICA Client	2
Database Design	2
Database Design Help	2
Database Design Samples	2
Directory Services	2
Directory Services Help	2
Directory Services Samples	2
Internet Diagrams	2

Installed software

Software	Installations
Internet Diagrams	2
Internet Diagrams Help	2
Internet Diagrams Samples	2
LiveAdvisor (Symantec Corporation)	2
MSDE	2
Online Documentation	2
Shape Explorer	2
Shape Explorer Help	2
SmartShape Wizard	2
Software Design	2
Software Design Help	2
Software Design Samples	2
Stencil Report Wizard	2
Symantec pcAnywhere	2
Lotus SmartSuite Release 9.5	2
ATI Display Driver	2
Carbon Copy 32	2
Compaq iPAQ H3000 Reference Guide	2
Compaq iPAQ H3000 Tour	2
Compaq Remote Services	2
Dicionário Webster	2
LG PC-Sync	2
Microsoft Encarta Encyclopedia 2000	2
Microsoft Pocket Streets 2001	2
Microsoft Project 2000	2
MSN Messenger Service 3.6	2
Norton AntiVirus 5.0 for Windows NT	2
Pivotal Relationship 99	2
The DIGITAL Commemorative CD-ROM	2
Transcriber CE Uninstall	2
Windows Media Player 7	2
Audiogalaxy Satellite	2
Copernic 2001 Pro	2
D-Link DWL-650 Control Utility	2
Desktop Architect	2
DVDEExpress	2
Eudora	2
Intel SpeedStep technology Applet	2
McAfee VirusScan v4.0.3 (Licensed)	2
RealPlayer 7 Basic	2
Synaptics TouchPad	2
WinVNC 3.3.3	2
AT&T Global Network Dialer	2

Installed software

Software	Installations
AT&T Global Network Dialer	2
AvantGo Client	2
Corel Applications	2
LiveReg (Symantec Corporation)	2
LiveUpdate 1.6 (Symantec Corporation)	2
Mobile Link	2
SiSoft Sandra 2001se Standard	2
VitalSigns Software s Net.Medic	2
XTNDConnect PC for MyPalm	2
Tera Term Pro	2
Forte(tm) for Java(tm), release 3.0, Community Edition	2
LeechFTP me	2
Netscape Communicator 4.7	2
SoundMAXWDM	2
AirCard 300 for Pocket PC	1
AirCard 3XX	1
Audio Converter 3.0 (Limited Edition)	1
AutoDiscovery and Layout	1
AutoDiscovery and Layout Help	1
AutoDiscovery and Layout Samples	1
BatteryScope	1
BlueKite	1
Bonus Pack Documentation	1
BRetrieve	1
CAD Drawing Converter	1
CAD Drawing Converter Help	1
CAD Drawing Converter Samples	1
Compaq Insight Manager 4.90	1
Developing Visio Solutions VNOM Sample	1
DivX Codec 3.1alpha release	1
EarthLink 5.0	1
F-Secure SSH Tunnel & Terminal	1
GASP Net 5.2.4	1
HotKey Utility	1
InoculateIT	1
Java 2 Runtime Environment Standard Edition v1.3	1
Jog Dial Utility	1
LDAP Driver	1
Microsoft IntelliType Pro	1
Microsoft Office 2000 SR-1 Professional	1
Microsoft Repository	1
Microsoft Software Inventory Analyzer	1
Minitab Student Release 12	1

Installed software

Software	Installations
Minitab Student Release 12	1
Motion JPEG Software Decoder	1
NDS Extensions	1
PowerPanel	1
Print ShapeSheet	1
Program Files Enterprise	1
Program Files Enterprise Help	1
Project Accounting	1
Quicken Basic 2000	1
Reflection Suite for X 8.0	1
Release Notes Enterprise	1
Sierra Wireless AirCard 510	1
Sony Notebook Setup	1
Sony Utilities DII	1
Terminal Services Client	1
UML Specification	1
VERITAS Backup Exec 8.x	1
VERITAS NetBackup	1
Visio(R) Network Equipment	1
WinAMP Skin Importer	1
Windows 2000 Application Compatibility Update	1
Windows 2000 Hotfix (Pre-SP3) [See Q293826 for more information]	1
Windows Media 7 PowerToys	1
WinRAR archiver	1
Yahoo! Messenger	1
ATI Win2k Display Driver	1
Comet - Comet Cursor web browser extension	1
Comet - My Comet Cursor desktop application	1
Compaq 56K (V.90) Mini PCI	1
Compaq ActiveUpdate	1
Compaq DMI Insight Web Based Agents	1
Compaq Insight Manager 7	1
Compaq PowerCon Enhancements V1.00	1
Compaq Survey Utility	1
Compaq Version Control Repository Manager 1.0	1
Compaq Wireless LAN	1
Coupons	1
Halloween1 Screen Saver	1
Hoyle Card Games 4	1
InterVideo WinDVD	1
Microsoft Image Composer 1.5	1
Microsoft Project 98	1
Microsoft Web Publishing Wizard 1.53	1

Installed software

S ftwar	Installations
Microsoft Web Publishing Wizard 1.53	1
Microsoft XML Parser	1
QFD Capture 4.0	1
turkey2 Screen Saver	1
WebEx Client	1
Yahoo! Player	1
Actuate LRX for Microsoft Internet Explorer	1
Aquatica 3	1
Carbon Copy Access Edition	1
CentraOne	1
Comet Cursor	1
Compaq Diagnostics For Windows NT	1
Compaq Insight Manager LC Remote Management	1
Easy Access Keyboard	1
FunnelWeb	1
Internet Explorer Error Reporting	1
Linksys PrintServer Driver	1
Localizar... Na Internet	1
Macromedia Dreamweaver 4	1
Macromedia Extension Manager	1
MGI PhotoSuite 4 (Remove Only)	1
Microsoft Internet Explorer 5 and Internet Tools	1
Microsoft Internet Explorer 5.01 SP2	1
Microsoft Outlook Express 5	1
Microsoft Windows 2000 Resource Kit	1
Microsoft Windows Critical Update Notification	1
Microsoft Windows Media Player 6.1	1
MouseWare 9.01	1
MUSICMATCH Jukebox	1
Netscape Communicator 4.61	1
Netscape Communicator 4.78	1
NetSupport PC-Duo	1
Norton Ghost	1
QuickCam	1
RealJukebox	1
S3 Gamma	1
S3 Information Property Sheet Page	1
S3 Refresh	1
TopStyle Lite (Version 1.5)	1
webHancer Customer Companion	1
Windows 2000 Hotfix (Pre-SP1) [See Q259728 for more information]	1
Windows 2000 Hotfix (Pre-SP2) [See q260233 for more information]	1
Windows 2000 Hotfix (Pre-SP3) [See Q252795 for more information]	1

Installed software

S ftware	Installations
Windows 2000 Hotfix (Pre-SP3) [See Q252795 for more information]	1
3DGreetings Embedded Player	1
Adobe Acrobat Reader 3.02	1
Adobe Circulate	1
AnswerWorks Runtime	1
Automatos Server Agent 3.1.3	1
Compaq Diagnostics for Windows	1
Compaq Insight Management Agents	1
Compaq Insight Management Web Agents	1
Creative Video Blaster WebCam Go Plus Driver	1
Creative WebCam Go Control	1
D-Link Wireless LAN AP Manager	1
Discador iG v3.01	1
Find... On the Internet	1
FR Employee List Wizard 1.1	1
Hands Client	1
HP 9100c Digital Sender - Client	1
HP PrecisionScan LTX	1
HP Scan-to-Web Wizard	1
IomegaWare	1
IRPF2001	1
LEXIS-NEXIS Office 97	1
Lotus Organizer 97	1
Lotus SmartSuite Versão 9	1
Matrox PowerDesk 4.18.026	1
MGI PhotoSuite 8.06 (Remove Only)	1
MGI VideoWave SE+ (Remove Only)	1
Microsoft Internet Explorer 4.0 Setup Files	1
Microsoft Music Control	1
Microsoft Office Sounds	1
Microsoft Wallet	1
Microsoft Web Publishing Wizard 1.6	1
Motherboard Monitor 5.0	1
Norton AntiVirus 2001	1
PGPfreeware 6.5.2a	1
PhoneTools	1
Priority Packet	1
Receitanet 2001	1
Restore Winsock 1.1 Configuration	1
S3 Gamma Utility	1
S3DuoVue Utility	1
Screen Scroller Mouse	1
Show do Milhão 3	1

Installed software

S ftwar	Installations
Show do Milhão 3	1
Starlab CATBrowser - beta v1.0	1
Starlab CATBrowser - beta v1.0 (C:\Program Files\CATBrowser\)	1
TrueSync Products	1
VBA (2720)	1
VDOLive Player	1
Viking Utilities	1
Visio Professional	1
WestMate	1
ZoneAlarm	1
McAfee.com Automatic Installer	1
McAfee.com MailScan Components	1
Microsoft Internet Explorer 5.5 SP2	1
Microsoft Internet Explorer Administration Kit 5	1
Microsoft Office 2000 Resource Kit Tools and Utilities	1
Microsoft Office XP Professional with FrontPage	1
Discador iG v3.02	1
HSP56 MR Drivers	1
1st Page 2000 2.00 Free	1
602Pro LAN SUITE SendFax	1
602Pro PC SUITE 2000	1
AFPL Ghostscript 7.00	1
AFPL Ghostscript Fonts	1
Anonymizer Plugin (remove only)	1
CDex extraction audio	1
Charts v 1.12 Demo	1
Cooktop	1
DJ Java Decompiler v.2.8.8.54	1
GSview 4.01beta	1
Headway reView 2.4	1
HP LaserJet 4050 Printing System	1
IBM DB2	1
Java 2 Runtime Environment Standard Edition v1.3.0_01	1
Java 2 Runtime Environment Standard Edition v1.3.1	1
Java 2 SDK Standard Edition v1.3.0_02	1
Java 2 SDK Standard Edition v1.3.1	1
MarrowSoft Xselerator	1
Microsoft Internet Explorer 6	1
MouseWare 9.25	1
NeoTrace Express 3.0	1
QuickLatin	1
SoftQuad XMetaL 2.1 Eval	1
Syndeo v2.3	1

Installed software

Software	Installations
Syndeo v2.3	1
Turbo XML Version 2.2	1
UltraEdit-32 Uninstall	1
UP.SDK 3.2 for WML	1
UP.SDK 4.1	1
XML Transform 1.0	1
ATI Display Driver Utilities	1
AutoPlay Extender	1
Cabinet File Viewer	1
Command Prompt Here PowerToy	1
Contents Submenu	1
DBWT	1
Dell AccessDirect	1
Dell Dock Quick Install for Windows	1
Dell Internal Modem Diagnostics Tool	1
Dell Solution Center	1
DellEPro Internet Service	1
Explore From Here (Remove only)	1
Find... Extensions	1
FlexiCD (Remove only)	1
I-LEARN My Dell PC	1
I-Price	1
IBM AS/400 Client Access Express for Windows	1
Image Expert 2000 v3.2	1
Microsoft Interactive Training	1
Microsoft Office XP Media Content	1
Microsoft Office XP Small Business	1
Microsoft Proxy Client	1
NetObjects Fusion 5.0	1
Netscape 6 (6.1)	1
ODBC Pack 3.01 for Windows 95 Windows NT	1
Program Files Professional	1
Program Files Professional Help	1
Release Notes Professional	1
Send To Extensions PowerToy	1
Socket Viewer	1
Softex BayManager	1
Target Context Menu (Remove Only)	1
Trellix Web Dell Edition	1
Trellix Web Demo Shortcut Adder	1
TREEV	1
User's Guides	1

Machines which have not sent data for more than a day

Computer name

Last contact

Machines which have not sent data for more than a day

C mput r name	Last c ntact
Computer name	Last contact
MCHAN	2001-09-04 16:28:05.000000
AUTOMATOS-2	2001-09-04 16:16:40.000000
AUTOMATO-MKTG	2001-08-31 20:31:28.000000
BCDCMARY	2001-09-04 16:27:40.000000
BCDCCIMTEST	2001-09-04 16:27:44.000000
CSIMOES02	2001-09-04 16:28:09.000000
CSIMOES02	2001-08-30 16:30:32.000000
GIBSON	2001-09-04 16:27:42.000000
EDIT-23AKH93	2001-08-24 16:49:02.000000
NMLESSA	2001-09-04 16:16:50.000000
WCLAYTON	2001-09-04 16:16:41.000000
WMARCIA	2001-09-04 10:36:55.000000
DEMO02	2001-08-31 20:01:29.000000
WNODARI	2001-09-04 16:27:52.000000
DRBT5	2001-08-31 17:11:28.000000